

Job Title:	Coordinator, Rules and Competitions
Organizational Unit:	Rules and Competitions Department
Reports To:	Manager(s), Rules and Competitions
Direct Reports:	None
FLSA Status:	Non-exempt

## Job Summary:

Under the direction and supervision of the Manager(s), the Coordinator is heavily involved in all aspects of the department's league programs, which includes Team Play, Women's Team Play, Scratch League, and Twilight Leagues as well as the department's championship program and the functions that support it. The Coordinator also conducts numerous One-Day Series tournaments and SCGA/CGA/USGA qualifiers in Southern California and assists at championships, as required.

The team is dedicated to administering over 240 tournament days per year, along with numerous other playing opportunities for SCGA members such as the One-Day Series, Team Play, Scratch League, and Twilight Leagues. The team provides support and education on the *Rules of Golf* to SCGA members and member clubs through industry-leading initiatives such as its popular video series.

## Essential Duties and Responsibilities include:

## Leagues

## Team Play, Women's Team Play, Scratch League, and Twilight Leagues

- Coordinates the day-to-day operations associated with these programs. Primary duties include:
  - Processing team entries and managing the registration process;
  - Administering League software throughout each season's play;
  - Monitoring weekly participation and results;
  - Regularly communicating with team captains, club officials, and participants;
  - Providing support on questions and issues that arise.

### **Championship and Qualifier Administration**

- Conducts SCGA One-Day Series tournaments as well as SCGA/CGA/USGA qualifiers in Southern California. Primary duties include:
  - Pre-tournament site visits;
  - Golf course set-up;
  - Preparation of player pairings, information sheets, local rules, volunteer assignments;
  - Serves as on-site supervision;
  - Manages numerous volunteers at each competition.
- Participates in other SCGA/CGA championships, as required.

## **General Administration**

- Provides support on all aspects of tournament administration for SCGA/CGA/USGA qualifiers and championships. Primary duties include:
  - Fielding incoming phone calls, emails and all other forms of communication from participants;
  - Processing tournament entries and managing player profiles;
  - Printing and preparing tournament supplies;
  - Assisting with the management of the department's 125+ volunteer Rules Officials;
  - Assisting with the communication and marketing efforts of the department.



## General

Performs other duties as may be assigned by the Manager and other members of the Rules and Competitions team.

## **Demonstrated Skills, Abilities and Competencies:**

- Multi-tasks under pressure;
- Meets aggressive time deadlines;
- Identifies and resolves problems in a timely manner;
- Develops and maintains strong professional relationships with players, volunteers, and golf course management;
- Integrates diverse viewpoints and opinions working with staff, volunteers and industry stakeholders;
- Communicates clearly and persuasively both verbally and in writing and ably develops group presentation skills;
- Looks for ways to improve and promote quality and increase productivity;
- Works within approved budgets;
- Develops strategies to help achieve the SCGA's Rules and Competitions objectives;
- Prioritizes and plans work activities;
- Is accurate and thorough;
- Meets productivity and quality standards of the Rules and Competitions Department.

## Education and Experience (Required):

Applicants must have a demonstrated background in the game of golf; have strong oral and written communication skills; be detail oriented and well-organized; have strong interpersonal skills; and, be self-directed with a strong work ethic. Applicants must also have a demonstrated proficiency with Microsoft Office programs (e.g. Word, Excel, PowerPoint, etc.).

# Education and Experience (Preferred):

Bachelor's degree (B.A.) from a four-year college or university; knowledge of the *Rules of Golf;* and, proficiency of USGA Tournament Management (TM) software.

### Time and Travel:

The job requires a large amount of travel, mainly throughout Southern California, and requires the employee to have the ability to operate a car safely. The employee must have a vehicle, a valid driver's license, proof of adequate car insurance, and be able to work contiguous days with flexible scheduling over a seven-day week. The employee must be willing to work weekends, early mornings and evenings.

### **Physical Demands:**

While performing the duties of this job, particularly at and prior to tournaments, the employee is frequently required to move, lift and carry heavy objects, including tournament supply boxes, pop-up tents and marketing collateral weighing up to 60 pounds. The job requires the employee to stand and/or walk for long periods of time while performing duties such as golf course marking and serving as a walking referee.

### Working in the SCGA's Rules and Competitions Department:

Join this fast-paced team and group of colleagues with great camaraderie who come to work every day because we love it. We seek to continually come up with fresh ideas and an innovative approach, which help produce nationally recognized competitions, programs, and rules education initiatives.

# To Apply:

Applicants must submit a cover letter and résumé to Robert Reid (<u>rreid@scga.org</u>) by Monday, Sept. 16, 2019. All applicants will be contacted following the application deadline.